

Goods exchange form

Only complete and send this form if you want to exchange purchased goods for other goods.

SELLER

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Slovak Republic

Business ID No: 46569014
VAT ID No: SK2023439979

E-mail: info@irisimo.com

BUYER

Name and surname:

Street and house number:

City / Town:

Postcode:

E-mail:

Tel. 1:

Tel. 2:

I hereby inform you that I want to replace
the purchased product with the code:

Order number:

The bank account number where your money will be refunded (in the event that a price difference arises during the exchange, in which case we refund your money):

Bank account holder name:

Product(s) to be exchanged:

Product code to be exchanged

Quantity

Price with VAT

Goods for replacement within 12 months must not be used, worn, must not show signs of wear and must contain the complete accessories that were delivered to it (box, warranty card, etc.).

In the event that a price difference arises when exchanging products:

- if the purchase price of the replacement product(s) is higher than the price of the returned product(s), you will pay the surcharge to us by cash on delivery
- if the purchase price of the replacement product(s) is lower than the price of the returned product(s), we will return the overpayment to the specified bank account number

We will inform you regarding processing your request for the exchange of goods in a confirmation email.

In _____ on _____

* Consumer's signature
(only if this form is submitted in paper / printed form)

signature *